and

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of:	
	Confirmation No.: 2094
Jane Parker	
	Group Art Unit: 3623

Commissioner for Patents P.O. Box 1450

Alexandria, Virginia 22313-1450

Serial No. 10/735,407 Examiner: Brandi P. Parker

Filing Date: 2003-12-12

Docket No. 190250-1720

For: VACATION REQUEST PROCESSING SYSTEM INCORPORATING CALL VOLUME DATA

## INFORMATION DISCLOSURE STATEMENT

Sir: 1.98, a	This in	formation disclosure statement is filed in accordance with 37 C.F.R. §§ 1.56, 1.97, and fically:
		under 37 CFR 1.97(b), or (within Three months of filing national application or date of entry of international application, or before mailing date of first office action on merits, whichever occurs last)
		under 37 CFR 1.97(c) together with either a:  Statement Under 37 C.F.R. 1.97(e), or a \$180.00 fee under 37 C.F.R. 1.17(p), or (After the CFR 1.97(b) time period, but before the final office action or notice of allowance, whichever occurs first)

under 37 CFR 1.97(d) together with a: Statement under 37 CFR 1.97(e), and a \$180.00 petition fee set forth in 37 CFR 1.17(p).

before payment of the issue fee)

At any time during the pendency of this application, please charge any fees required to Deposit Account 20-0778 pursuant to 37 CFR 1.25. The Commissioner is hereby requested to credit any overpayment to Deposit Account No. 20-0778.

(Filed after final office action or notice of allowance, whichever occurs first, but

 $\boxtimes$ Applicant(s) submit herewith PTO/SB/08a - Information Disclosure Statement by Applicant together with copies of patents, publications or other information of which applicant(s) are aware, which applicant(s) believe(s) may or may not be material to the examination of this application and for which there may be a duty to disclose in accordance with 37 CFR 1.56. While a legible copy of each document required under 37 C.F.R. \$1.98(a) is provided, copies may not be provided for documents in accordance with 37 C.F.R. §1.98(d).

A concise explanation of the relevance of foreign language patents, foreign language publications and other foreign language information listed on PTO/SB/08a - Information Disclosure Statement by Applicant, as presently understood by the individual(s) designated in 37 CFR 1.56(c) most knowledgeable about the content is given on the attached sheet, or where a foreign language patent is cited in a search report or other action by a foreign patent office in a counterpart foreign application, an English language version of the search report or action which indicates the degree of relevance found by the foreign office is listed on the form PTO/SB/08a - Information Disclosure Statement by Applicant and is enclosed herewith.
The following rights are reserved by the Applicant(s): the right to establish the patentability of the claimed invention over any of the listed documents should they be applied as reference, and/or the right to prove that some of these documents may not be prior art, and/or the right to prove that some of these documents may not be enabling for the teachings they purport to offer.
This statement should not be construed as a representation that an exhaustive search has been made, or that information more material to the examination of the present application does not exist. Any statements or identifications regarding the relevance of any portion(s) of cited references should not be construed as a representation that the most relevant portion(s) have been identified, and the absence of such statements or identifications should not be construed as representations that there are no relevant portion(s). The Examiner is specifically requested not to rely solely on the materials submitted herewith. The Examiner is requested to conduct an independent and thorough review of the documents, and to form independent opinions as to their significance.
It is requested that the information disclosed herein be made of record in this application and that the Examiner initial and return a copy of the enclosed PTO/SB/08a - Information Disclosure Statement by Applicant to indicate the documents have been considered.
Respectfully Submitted,
THOMAS, KAYDEN, HORSTEMEYER & RISLEY, L.L.P.

By:

THOMAS KAYDEN,
HORSTEMEYER & RISLEY, LLP
600 Galleria Parkway, Suite 1500
Atlanta, Georgia 30339-5948
Tel: 770-933-9500
Fax: 770-951-0933
Customer No.: 38823

\_\_\_\_/Sherry Womack/\_ Sherry Womack Reg. No. 62,356

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